

System Managers' Meeting

April 11, 2006

Database Errors – One of the Sirsi helpdesk people has been working almost full time on just our server for over 2 weeks to try to track down the source off all the database errors we've been seeing. There was a clump of approximately 60 errors around the end of February. All these errors have been cleaned up now. Sirsi will monitor the server closely for a bit longer to make sure we got everything.

This batch of errors was related to the new charge history feature for GL 3.0. When items were discharged, the wrong charge key was removed. For over half the errors, we had to edit the item record to change the current location, then replace the charge on the patron record (which we got from logscanning the item) and put a note in the patron record. For a few, all we had to do was to change the current location and change the circulate flag.

We very much appreciate the library staff who did shelf checks and who reported database errors, and thereby helped us to track and fix the errors. Please continue to report database errors to slcstaff@libcoop.net.

Catalog Records – Elizabeth Ehrlich requests that everyone check the properties on their cataloging wizards. She is seeing a lot of records that should be MARC-NEW, but are MARC. This means items don't show up on the daily report that shows what records to get from OCLC.

SHL asked if they should be changing brief records they notice that have a format of MARC. Originally, Kristen said no, this doesn't help, as the report only pulls records created the day before. However, after reviewing the reports, Kristen discovered that a report is run weekly that catches any MARC-NEW records that are older than 2 days. Therefore, staff should go ahead and change the record format from MARC to MARC-NEW.

SCS got a note from Ann asking them to add pagination to short records. Kristen will get clarification. In the past, pre-pub pagination has been incorrect, so staff were asked to put in pagination only if they had the item in hand. After consulting with Ann and Elizabeth, Kristen is able to confirm that the catalogers want library staff to add pagination to a brief record only if the staff member has the book in hand. If the pagination comes from a publication such as Publisher's Weekly, then it should left off of the record.

Voting Results – Our thanks to the 17 libraries and branches that responded! Kristen handed out the results of the survey. She pointed out there is a property setting that causes barcodes to be carried between wizards, but we do not recommend using it because it makes it too easy to charge items out to a previous patron.

Most of the libraries present reported that the system is still slow, and a few think it is worse. MPL says they are seeing “not responding” messages from JWF, but not getting kicked out. Eventually, JWF unfreezes.

The top 10 issues will be reported back to Sirsi.

SCS asked about the findings from the Sirsi visit. Kristen will ask Tammy to report on that.

Round Robin – SCS asked why all the log files are corrupted. They are not getting the information they expect on logscans, and never heard back from Sirsi.

SHL has noticed there are a few items that are not in alphabetical or Dewey order at the top of the pull holds report. This is caused by an incorrect (usually AUTO) classification scheme. These should be Dewey.

ARM has seen some items with AUTO. These should be changed to Dewey.

LWM asked if there was a way to set that in the properties in the Add Brief Title wizard. There is not.

SHL is redoing their privacy policy, and needed to know how long SLC keeps patron data. We keep it for 2 years. ARM pointed out this was a Standards and Procedures Committee decision.

WAM has a new user whose overdue notices are printing with his barcode rather than his address. Kristen suggested going into Modify Patron and making sure the radio button is checked on address 1 and not on address 2.

WAM has limited WFs searches by library and format, and yet gotten everything. CHE has seen this. Closing the search window and reopening it usually clears things up.

Next Meeting – will be May 9, 2006, at 9:30 at HPW. HPW has no sign in front,

but is next to City Hall. Please park around back.

Attendees

Smith	ARM
Kirsten	CHE
Price	EPL
Gillis	HPW
Couck	LEN
VanHevel	LWM
Casamer	MCL
Goike	MPL
Blevins	ROG
Harrison	ROG
Eick	RSV
Burgeson	SBL
Orlando	SCS
Woodford	SCS
Lasky	SHL
Urban	WPL