

## **System Managers' Meeting**

### **Dec. 12, 2006**

**SirsiDynix Five Year Review** – We have received Diane Cunningham's report. Kristen will review it, and we will talk about implementation later.

**Notice** – SLC is considering no longer printing notices. MPL is testing printing their own notices, on 8.5" x 11" paper. So far it seems to be working out.

SCS asked if they would have to address envelopes. MPL has noticed printer creep, but can fold the notices. Kristen noted that there is an option to print labels, which we haven't tested.

RSV asked if this were because of a cost issue or a time issue. This is because the new delivery system will lead to a one day lag.

UPL asked if they could get a customized hold pickup list, for calling. Yes, they can.

**Joe Ford and Associates Update** – Tammy and Kristen had a phone call with Joe on the preliminary recommendations. He isn't recommending that we move to another circulation system now. We can look and see what is out there; it would probably be better to pay Sirsi to fix issues. He recommended we consider working with TLN.

RSV asked if we were not looking at other ILSes then. Kristen said we were exploring paying Sirsi to fix issues.

**ISBN 13** – Elizabeth Erlich has seen a lot of duplicate records lately. She suspects this is because staff are stripping the last few digits off ISBN 13s rather than putting the full number in the 020. Please do not do this. Put both the old ISBN and the new one in separate 020 fields. Don't cut off the 978.

### **Round Robin -**

CHE wanted to know how the estimated hold wait times in iBistro are formulated. It is inaccurate. It is a combination of who owns what item, how many items there are, loan periods and how many holds there are, but is, basically, a guess.

We decided to turn this off, since it misleads patrons, and staff have a difficult

time trying to explain it.

ROM asked who had public fax machines. Most allow public use of their fax machines, although staff (circulation or reference) place the actual faxes. Fees vary, and several suggest that local businesses are less expensive. Most have patrons wait until the fax goes through. Many do not receive faxes for patrons.

WPL reported that WCV is in place. They hope to open January 3, 2007. A notice will go out to directors when they have a firm date. Their Grand Opening for the entire complex was last Saturday. They had about 5,000 visitors.

They don't yet have working phones, although they just got working Internet access. Should you really need to get in touch with them, call the Warren City Hall at (586)574-4500 x5004.

RSV asked if we could get inserts for the SLC pamphlet with maps to the libraries that have moved since it was published, and if maps could be put on the co-op website.

SCS has noticed a lot of SVA failed calls. Kristen is monitoring the situation.

SCS has a patron who no longer receives e-mail notices. This is most likely due to either the patron or the patron's ISP updating their spam filters. Other libraries have seen this.

CLL asked what they need to do with the SVA failed calls list. Calling the patrons with holds to pick up is the most important thing.

CLL asked if any of the libraries give out literature with new library cards. Several do. She asked for copies. They wish to design a brochure.

TPL asked when the ProMed Meet and Greet would be starting. We aren't sure, although the Circulation Round Table was told the second week of December.

RSV asked if there would be an interruption in service when SLC moves the server. SLC plans to move the server while the libraries are closed, so any down time should be minimal. SLC will send out information to the member libraries when we have the date finalized.

TPL asked if Unicorn would be available over the holidays. Yes, it will be.

**Next Meeting** – January 9, 2007, 9:30 am at the new SLC building.

**Attendees**

Smith	ARM
Kirsten	CHE
Minor	CHE
Bernieri	CLL
McGee	EPL
Price	EPL
Gillis	HPW
Couck	LEN
VanHevel	LWM
Casamer	MCL
Goike	MPL
Blevins	ROG
Harvey	RSV
Burgeson	SBL
Orlando	SCS
Woodford	SCS
Les	SHL
Horne	TPL
Doege	UPL
Urban	WPL
Valyi-Hax	SLC
Potter	SLC