

## **System Managers' Meeting July 8, 2003**

**MEL E-books** – All of the MEL e-book titles have been added to the catalog. There are around 11,000 titles. Currently, all show as being owned by MCL, and show as an electronic resource. To view them, click on the lightening bolt, and a window will open up to connect them to NetLibrary. Patrons will need to create a NetLibrary account at a public library to check out e-books. After doing that, they can check out e-books from home or other locations. Patrons can browse e-books without creating a NetLibrary account.

In addition to the medical titles that were added a few months ago, there are a lot of computer books, statistics and reference materials. Tammy will run a report listing the titles so libraries can decide which titles they want.

Libraries that have a default search of their own library in iBistro will need to either change to search all libraries or add copies to the record in order for their patrons to easily find these resources. Please don't add copies yet.

Please play around with these, and get feedback from staff and patrons to bring to the next meeting.

SCS asked if we can get usage stats. We don't know, and will have to ask Library of Michigan.

CHE offered to take ownership of titles that MCL doesn't want.

**Envisionware** – Envisionware is a product to schedule public access computers. It will work with Unicorn 2003. Unicorn 2003 came out last week. We need to load it on the test server and do some testing before we will load it on the production server.

There is a demonstration at <http://www.envisionware.com>. Click on the PC Reservation Simulation.

There are several ways to use this product. Minimally, you can install a client module on each public access computer. This would allow remote control by staff of user sessions and monitoring of usage. This configuration would not allow reservations.

The full product uses a dedicated computer that staff or users can use to schedule computers either for immediate or future use. This requires a library card. A patron using the self-serve reservation computer would log in, choose which area of the library they want to use a computer in (if relevant) and a time, then receive a PIN for login. If you attach a receipt printer, you can print receipts.

The patron would go to the assigned computer and type in his/her PIN to access it. There will be a clock that cannot be deleted that will show the patron how much time he/she have left in that session. If the computer is idle for a given amount of time, the session will be ended.

WAM asked if there was an administrative override to add more time. We don't know.

ROG asked what would happen if the computer needed to be rebooted. We don't know.

We cannot get pricing until we know how many people want which modules. There is a one user price list at the website. There is a report module, as well as the client modules, the management console and the remote reservation module. The co-op will buy the SIRSI interface. The report module works with LPT:One, their printing control software. Tammy hasn't yet figured out how to work annual maintenance.

Some libraries are also interested in LPT:One. Tammy will send out a memo on both products to directors.

**MiLE** – We are still seeing a lot of mistakes. Putting items in transit to MCL is a common one. The best solution is to have a MiLE library in the system, but we can't do this until CMPL is off the system. CMPL can't be taken off the system until active orders on records they created go away. Kristen will be contacting libraries who have active orders on CMPL records to ask them to cancel or load them. In the meantime, please be careful while processing MiLE requests.

SCS found that when they printed the request inquiry report, it only printed what was on the screen, not the entire report. This caused some issues. The way the screen is set up, you have to scroll right to find out you need to scroll down.

Tammy noted that URSA is pretty much dead, and effort is going towards the next version, which is called HILL.

SCS has found loans are marked completed in MiLE before they get the item back in delivery. This happens when another library completes the loan, and the item should show in SIRSI that it is in transit.

CHE would like to know exactly what errors they have. Kristen will ask Vicki to e-mail MiLE contacts and System Managers when an error happens.

WAM said that TalkToMe allowed a patron to renew a MiLE item. SLC staff will check on this.

**Round Robin** – RSV staff are seeing a lot of items belonging to other libraries that come up as “route to juvenile” or “route to adult” rather than the usual transit message. CHE said they thought this was what came up if the transit was canceled. SLC staff will test and RSV will collect some barcodes.

ROG would be ever so happy if iBistro showed the right call numbers. This has been submitted to SIRSI as an enhancement, since they claim it is not a bug.

LEN had a patron who brought in a long lost item from another library. She asked if we could have some uniformity with how one deals with fees on long lost items, or if we had to call the owning library every time this comes up. This is a local matter, so the policy of the owning library holds.

SHL had a printer die last week. They no longer need the cartridges, since the replacement won't use them. Ellen will sell the cartridge, for an Optra S 1855 for \$300, and toss in the cartridge in the printer for free. Contact her if you want to take her up on this.

CHE ordered DVD -RW discs rather than DVD +RW discs. If you can use the DVD -RW discs, contact Lynn.

SCS asked if anyone else has noticed that non-renewable items can be renewed once by people with a staff profile without an override? No else has seen this, and many have seen the opposite. It is possible that there is a mistake in the circ map. SCS will do some testing and send examples to SLC staff.

Several people commented on staff who have abused overrides in order to renew materials an unusual number of times. LEN pointed out that they had a special override for pages that didn't allow many things to be overridden. It was pointed out that renewals can be taken out of the overrides by SLC staff. CHE runs a report monthly to catch staff who might be doing this. Several libraries offered to create bills for their items which had been renewed an excessive number of times by staff from other libraries.

TPL asked if anyone else had problems with holds being given to the next patron over the holiday weekend. No one else has noticed this.

TPL also asked if other people had noticed that my library first didn't seem to be working. Kristen explained that in all the instances of this appearing not to work, it actually had. For example, a patron has a Warren card. They move, and a staff member accidentally gives the patron a library of TPL because they live in Troy rather than using a user cat 1 of Troy. This patron places a hold for pickup at WAM. The system will see them as a Troy patron because of the home library, and will pull the next available Troy copy to send to WAM.

Please continue to send examples of this, however.

TPL would like a report of items with more than 2 holds placed by TPL patrons. Lissa will continue to work with Linda on this.

FRA did a Harry Potter search in iBistro, and got back a bunch of results involving moose. Five minutes later, the search worked fine. Folks commented that they'd seen this kind of thing happen occasionally, and just put it down to a system glitch. SLC staff accepted the screenshots that FRA made, and will pass them along to SIRSI.

FRA is also having the issue with video item types being changed. Kristen suspects this is a bug in the release we are using. We will monitor this issue as we upgrade.

Minutes for the System Managers' meetings are now on the SLC web page, at [http://www.libcoop.net/meetings\\_and\\_minutes.html](http://www.libcoop.net/meetings_and_minutes.html) going back to Jan. 2003. Council and Board minutes are also available on that page.

The next meeting will be Aug. 12, 2003 at 9:30 am at MCL.